

DONALD R. VAN DER VAART

MICHAEL E. SCOTT

## **MEMORANDUM**

TO: All Concerned Parties

FROM: DWM - Solid Waste Section

SUBJECT: Reporting Procedures for Odor Concerns related to Wallace Farms - Davie County

## All of these parties should be notified simultaneously:

Kim Sue North Carolina Department of Environmental Quality Division of Waste Management - Solid Waste Section

704-235-2163 kim.sue@ncdenr.gov

Eric Wallace Wallace Farm, Inc. 704-875-2795 Eric@wallacefarmproducts.com

Dean Lentz
Wallace Farms, Inc.
336-998-8999
Dean@wallacefarmproducts.com

Mike Ruffin, County Manager Davie County 336-753-6001 mruffin@daviecountync.gov

When reporting an odor or other concern, the following will assist the above parties in responding to your concerns:

- 1. Your name, address, contact phone and/or email
- 2. Detailed description of the odor (with comparison to something real fishy, trash, sewage, rotten egg, etc.). Subjective words such as horrible, obnoxious, etc. should be avoided.
- 3. Specific date and time of day when the odor was present
- 4. Weather conditions (temperature, humidity, precipitation, etc.)
- 5. Persistence of odor, if applicable.
- 6. If applicable, what affect are you experiencing?

\*\*Note - Be advised that any or all of the parties listed above may contact you and/or come to your address to try to experience the odor you are reporting. Therefore, it is essential to report in real time as much as possible. In many cases, this is vital to being able to narrow down a concern.